Financial Aid Office
207-741-5518
(f) 207-741-5671
smccfinancialaid@mainecc.edu
Captain's House – South Portland



## Consumer Information and Notice of Availability of Institutional and Financial Aid Information

Southern Maine Community College must annually distribute to all enrolled students a notice of the availability of institutional and financial aid information. This information is required to be made available under the Family Educational Rights and Privacy Act of 1074 (FERPA) and under HEA SEC. 485(a)(1),Sec.485(f), Sec.485(g), [Sec.485(h)] and Sec.485(j).

The notice below lists the information. You can obtain the information by clicking on the links, as shown below. This information may also be obtained through the Consumer Information page the SMCC website, <a href="https://www.smccme.edu/about/consumer-info/">https://www.smccme.edu/about/consumer-info/</a>. If you would like a paper copy, please direct your request to: Director of Financial Aid, Southern Maine Community College, 2 Fort Road, South Portland, ME 04106, or via e-mail at <a href="mailto:smccfinancialaid@mainecc.edu">smccfinancialaid@mainecc.edu</a>.

Information required must include, but is not limited to, the following and shall accurately describe:

- 1. Contact information for assistance in obtaining institutional or financial aid information
  - a. Contact the Financial Aid Office staff at 207-741-5518, or via e-mail at <a href="mailto:smccfinancialaid@mainecc.edu">smccfinancialaid@mainecc.edu</a>.
  - Full contact information can be located via our website: https://www.smccme.edu/admissions-aid/financial-aid/
- 2. Student financial aid Information
  - a. For information about applying for financial aid: <a href="https://www.smccme.edu/admissions-aid/financial-aid/apply-financial-aid/">https://www.smccme.edu/admissions-aid/financial-aid/apply-financial-aid/</a>
  - For information about federal grant programs:
     https://www.smccme.edu/admissions-aid/financial-aid/types-financial-aid/
  - c. For information about the State of Maine Grant program:

    <a href="https://www.smccme.edu/admissions-aid/financial-aid/types-financial-aid/">https://www.smccme.edu/admissions-aid/financial-aid/types-financial-aid/</a>

    <a href="https://www.famemaine.com/affording-education/pay-for-school/maine-grant-tuition-programs/maine-state-grant-program/">https://www.famemaine.com/affording-education/pay-for-school/maine-grant-tuition-programs/maine-state-grant-program/</a>
  - d. For information about SMCC Scholarships: <a href="https://www.smccme.edu/admissions-aid/scholarships/">https://www.smccme.edu/admissions-aid/scholarships/</a>
  - e. For information about federal student loan programs: https://www.smccme.edu/admissions-aid/financial-aid/types-financial-aid/
  - f. For information about student employment opportunities: <u>https://www.smccme.edu/admissions-aid/financial-aid/types-financial-aid/#work</u>

- 3. Notice of federal student aid penalties for students with criminal convictions
  - a. See "Eligibility for Students with Criminal Convictions" at: https://studentaid.gov/understand-aid/eligibility/requirements/criminal-convictions?refPageViewId=6548118b90c90e66
- 4. Privacy of student records- Family Educational Rights and Privacy Act (FERPA)
  - a. Refer to the SMCC Current Course Catalog:

https://www.smccme.edu/academics/catalog/

- 5. Facilities and services available to students with disabilities
  - a. https://www.smccme.edu/academics/resources/disability/
- 6. Student body diversity
  - a. Select "Southern Maine Community College", and then select "Enrollment": <a href="http://nces.ed.gov/collegenavigator/?q=Southern+Maine+Community+College&s=all&i%20">http://nces.ed.gov/collegenavigator/?q=Southern+Maine+Community+College&s=all&i%20</a> d=161545
- 7. Cost of Attendance
  - a. https://www.smccme.edu/admissions-aid/financial-aid/financial-aid-cost-of-attendance/
  - b. https://www.smccme.edu/admissions-aid/tuition-fees/
- 8. Net Price Calculator
  - a. Direct link: https://www.smccme.edu/about/consumer-info/net-price-calculator/
  - Available on the consumer info page:
     https://www.smccme.edu/admissions- aid/financial-aid/
- 9. Refund policy, requirements for withdrawal and return of Title IV Financial Aid
  - a. Student Withdrawal and Effects on Financial Aid: https://www.smccme.edu/admissions-aid/financial-aid-resources/
  - b. Available on the consumer info page:
     <a href="https://www.smccme.edu/about/consumer-info/#aid">https://www.smccme.edu/about/consumer-info/#aid</a> (See "Financial Aid")
  - c. Refund Policies: https://www.smccme.edu/admissions-aid/tuition-fees/#paying
- 10. Academic Programs
  - a. Consumer information page: <a href="https://www.smccme.edu/about/consumer-info/#info">https://www.smccme.edu/about/consumer-info/#info</a> (See "Programs of Study")
  - b. Additional resource, the College Catalog: https://www.smccme.edu/academics/catalog/
- 11. Institutional and program accreditation, approval and licensure
  - a. Consumer Information: <a href="https://www.smccme.edu/about/consumer-info/#info">https://www.smccme.edu/about/consumer-info/#info</a>
     (See "Accreditation")
- 12. Transfer of credit policies and articulation agreements
  - a. https://www.smccme.edu/academics/resources/transfer/
- 13. Drug and alcohol abuse prevention program
  - a. Consumer information: <a href="https://www.smccme.edu/about/consumer-info/#health">https://www.smccme.edu/about/consumer-info/#health</a> (See "Maine Community College System Alcohol & Drugs Brochure")
- 14. Copyright infringement policies and sanctions (including computer use and file sharing)
  - a. Consumer information: <a href="https://www.smccme.edu/about/consumer-info/#policies">https://www.smccme.edu/about/consumer-info/#policies</a>
     (See College Policies & Statements, "Complying with Copyright Laws", "Computer and Network Use" and "Website Terms of Use")
- 15. Vaccination Policy
  - a. Consumer information: <a href="https://www.smccme.edu/about/consumer-info/#health">https://www.smccme.edu/about/consumer-info/#health</a> (See Health & Safety, "Immunization Policies")

- 16. Safety and Security Report, Missing Persons Notification Policy, Fire Safety Report and Fire Log
  - a. Consumer Information: <a href="https://www.smccme.edu/about/consumer-info/#health">https://www.smccme.edu/about/consumer-info/#health</a> (See Health & Safety, "SMCC Clery Report")
  - Additional information can be accessed through the Safety and Transportation page:
     <a href="https://www.smccme.edu/student-life/safety-transportation/">https://www.smccme.edu/student-life/safety-transportation/</a> (See "Clery Report" for applicable year.)
  - c. For the latest campus crime statistics in paper copy, contact SMCC Security at 207-741-5553 or the Director of Public Safety and Contract Services at 207-741-5598.
  - d. For paper copies of the Fire Safety Report, Fire Log, Missing Persons Notification Policy or Safety and Security Report contact Security at 207-741-5553 or the Director of Public Safety and Contact Services at 207-741-5598.
- 17. Retention rate, completion/graduation and transfer-out rates
  - a. Select "Southern Maine Community College" and then select "Graduation Rates and retention":
     <a href="http://nces.ed.gov/collegenavigator/?q=Southern+Maine+Community+College&s=all&id=161545">http://nces.ed.gov/collegenavigator/?q=Southern+Maine+Community+College&s=all&id=161545</a>
- 18. Types of graduate and professional education in which the institution's graduates enroll
  - a. Consumer information: <a href="https://www.smccme.edu/about/consumer-info/#info">https://www.smccme.edu/about/consumer-info/#info</a> (See Institutional Information, "Career and Job Placement")
- 19. Intercollegiate athletic program participation rates and financial support data
  - a. Consumer information: <a href="https://www.smccme.edu/about/consumer-info/#outcomes">https://www.smccme.edu/about/consumer-info/#outcomes</a> (See Student Outcomes, "Intercollegiate athletic program participation rates".)
- 20. Voter registration forms
  - a. https://www.maine.gov/sos/cec/elec/voter-info/voterguide.html
- 21. Student loan information published by the U.S. Department of Education
  - a. <a href="https://studentaid.gov/understand-aid/types/loans/subsidized-unsubsidizedstudentaid.ed.gov">https://studentaid.gov/understand-aid/types/loans/subsidized-unsubsidizedstudentaid.ed.gov</a>
  - b. <a href="https://www.smccme.edu/admissions-aid/financial-aid/types-financial-aid/#loans">https://www.smccme.edu/admissions-aid/financial-aid/types-financial-aid/#loans</a>
  - c. Students wishing to review their federal student loan records: https://studentaid.gov/
- 22. Entrance counseling for student loan borrowers: https://studentaid.gov/entrance-counseling/
- 23. Exit counseling for student loan borrowers
  - a. For information regarding loan repayment, and a full repayment schedule, when a student loan borrower graduates, or drops below half-time enrollment they are required to complete loan exit counseling at: <a href="https://studentaid.gov/exit-counseling/">https://studentaid.gov/exit-counseling/</a>.
- 24. Code of conduct for educational loans
  - a. See Financial Aid Staff Code of Conduct: <a href="https://www.smccme.edu/wp-content/uploads/2025/06/Financial-Aid-Staff-Code-of-Conduct.pdf">https://www.smccme.edu/wp-content/uploads/2025/06/Financial-Aid-Staff-Code-of-Conduct.pdf</a>